From: Richard Roullard and Shirley Roberts

To:John AshcroftDate:1/27/02 11:26amSubject:Microsoft Settlement

Richard Roullard 562 Basil Road Oak Harbor, WA 98277

January 26, 2002

Attorney General John Ashcroft US Department of Justice, 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft:

As a user of Microsoft products, I'm writing to voice my support for the recent settlement reached between Microsoft and the Justice Department. I feel that the settlement is reasonable and benefits all of us.

For example, Microsoft has agreed to open up its operating system to allow computer makers to remove Microsoft products and install competing products in their places. Microsoft has also agreed that they won't take any action against computer makers that choose to ship or develop competing operating systems.

Based on these facts, I encourage you to support this settlement. Ultimately, the competitive environment this settlement encourages will benefit consumers and our economy.

Sincerely,

Richard Roullard